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PATENT  
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Chockalingam Arunachalam  
Serial No. : 09/943,587  
Filed : August 30, 2001  
For : System and Method for Associating  
Interactive Voice Response Unit Data to  
a Telephone Call Using Automatic Number  
Identifiers  
Attorney's Docket : DAVOX-173XX  
Examiner : Chow, Ming  
Group Art Unit : 2645

Technology Center 2600

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop RCE, Commissioner of Patents, PO Box 1450, Alexandria, VA 22313-1450 on April 27, 2004.

By Richard J. Musgrave  
Richard J. Musgrave  
Registration No. 44,960  
Attorney for Applicant

PRELIMINARY AMENDMENT AS A SUBMISSION UNDER 37 C.F.R. §1.114

Mail Stop RCE  
Commissioner of Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Dear Sir or Madam:

In response to the Advisory Action, dated February 3, 2004, and the Final Office Action, dated October 27, 2003, please consider the following as a submission under 37 C.F.R. §1.114 and amend the above-identified Patent Application as follows:

A Listing of the Claims begins on page 2 of this paper.

Remarks and Arguments begin on page 12 of this paper.

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Date: April 27, 2004



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Facsimile: (603) 624-1432

COMMISSIONER OF PATENTS  
Alexandria, VA 22313-1450

Attorney Docket No: DAVOX-173XX

Sir:

In re application of: Chockalingam Arunachalam

Entitled: System and Method for Associating Interactive Voice Response Unit  
Data to a Telephone Call Using Automatic Number Identifiers

Transmitted herewith is a Preliminary Amendment as a Submission Under 37 C.F.R. § 1.114  
(15 pages), in the above-identified application. The following checked items are  
applicable:

- [X] A Petition for Extension of Time for 3 month(s) is hereby made, under §1.136(a);  
a check in the amount of \$903 is enclosed per §1.17, specifically \$475 for  
3-month extension, \$385 for RCE filing fee, and \$43 for an additional Independent  
Claim.
- [X] Other: Request for Continued Examination

CLAIMS AFTER AMENDMENT:	MINUS PRIOR PAID CLAIMS:	EQUALS PRESENT EXTRA CLAIMS:	RATE:	ADDITIONAL FEE:
Independent 4	- 3	= 1	x \$86.00 =	\$86.00
Total 19	- 20	=	x \$18.00 =	0
[ ] Multiple Dependent Claims (1st presentation)			+ \$280.00 =	86.00
SUBTOTAL ADDITIONAL CLAIM FEE				\$86.00
Small Entity filing, divide by 1/2.				
TOTAL ADDITIONAL CLAIM FEE				\$43.00

- [ ] No additional claim fee.
- [X] The claim fee has been calculated above; Check No. 13310 in the amount of \$903 is  
enclosed.
- [X] In the event a Petition for Extension of Time is required by this paper and not  
otherwise provided, such Petition is hereby made and authorization is provided  
herewith to charge Deposit Account No. 02-3285 for the cost of such extension.
- [X] The Commissioner is hereby authorized to charge payment of any additional filing  
fees under §1.16 associated with this communication or credit any overpayment to  
Deposit Account No. 02-3285.

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of Patents, Alexandria, VA, 22313-1450 on April 27, 2004.

*Richard J. Musgrave*

Attorney of Record, Richard J. Musgrave, Esq.  
Registration No. 44,960

SUBMIT IN TRIPLICATE

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